SAMSUNG
E-FOTA

Enterprise Firmware Over-The-Air

Mobile OS Version Control
at your command

Enhanced Security

Ensure every device timely updates latest security patch, minimizing vulnerability

## IT Predictability & Stability

All devices run qualified OS version that is tested for its compatibility with mission critical in-house apps

Key Features

Forced Update

Unified OS version on every device, Update without end user interaction
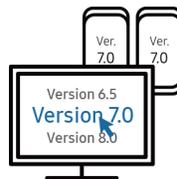
Selective OS version

Choose and stay on qualified OS version to ensure operational continuity

Time Control

Schedule an update time and date to minimize business interruption

Get started now with free trial
https://www.samsungknox.com/en/try-efota

For more information please contact us
efota@samsung.com

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Finance

Avoid device downtime by updating step-by-step when enough resources are ready

Retail

Remotely force new OS to unmanned devices with no IT specialist in each store

Government

Immediately push latest security patches to all devices in emergency situation
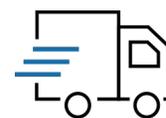
Transportation and Logistics

Ensure the compatibility between new OS and in-house apps prior to the update

Advantages

Customer Challenges	Samsung E-FOTA advantages	
There are always a few devices never updated for long time to be exposed to security vulnerability		Make sure that all business devices will be forced to update OS version. If IT admin chooses silent option, the update will happen without user touch.
Users are not willing to instantly update OS because it causes device downtime while working		Schedule update time and date to control timeslot to minimize business interruption. Update will be forced during non-working hours but end users can delay the update if doing critical task unexpectedly.
In-house apps might not properly work especially after major OS updates		To guarantee normal operation after the updates, IT admin can pre-test the compatibility between in-house apps and new OS version before roll-out.
Operating helpdesk or implementing QA test for various OS versions requires high IT cost		IT staff can spend lower time and resources if devices are running unified OS version.

FAQ

Q **What is the product line-up of E-FOTA?**

A E-FOTA Advanced is either cloud based or on-premise type, working on samsung stand-alone console. E-FOTA on MDM is only cloud based service, embedded in each MDM implementation.

Q **What are the requirements to start E-FOTA?**

A It works on Samsung mobile devices running Android OS version 5.0 or later for E-FOTA Advanced, or version 7.0 or later for E-FOTA on MDM.

Q **Does E-FOTA support OS downgrade?**

A No, Samsung's rollback prevention policy blocks downgrade due to security issues as of this moment. Enterprise can update not only to the latest but also to a certain version with E-FOTA.

Q **Where to find more information about E-FOTA?**

A Visit our Knox website and take a look. https://www.samsungknox.com