Mobile OS Version Control
at your command

Enhanced Security
Ensure every device timely updates latest security patch, minimizing vulnerability

IT Predictability & Stability
All devices run qualified OS version that is tested for its compatibility with mission critical in-house apps

Key Features

Forced Update
Unified OS version on every device, Update without end user interaction

Selective OS version
Choose and stay on qualified OS version to ensure operational continuity

Time Control
Schedule an update time and date to minimize business interruption

Get started now with free trial

For more information please contact us
efota@samsung.com

(ver.1.0, May '18)
There are always a few devices never updated for long time to be exposed to security vulnerability.

Advantages

<table>
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<tr>
<th>Customer Challenges</th>
<th>Samsung E-FOTA advantages</th>
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<tbody>
<tr>
<td>There are always a few devices never updated for long time to be exposed to security vulnerability</td>
<td>Make sure that all business devices will be forced to update OS version. If IT admin chooses silent option, the update will happen without user touch.</td>
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<tr>
<td>Users are not willing to instantly update OS because it causes device downtime while working</td>
<td>Schedule update time and date to control timeslot to minimize business interruption. Update will be forced during non-working hours but end users can delay the update if doing critical task unexpectedly.</td>
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<td>In-house apps might not properly work especially after major OS updates</td>
<td>To guarantee normal operation after the updates, IT admin can pre-test the compatibility between in-house apps and new OS version before roll-out.</td>
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<tr>
<td>Operating helpdesk or implementing QA test for various OS versions requires high IT cost</td>
<td>IT staff can spend lower time and resources if devices are running unified OS version.</td>
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FAQ

Q What is the product line-up of E-FOTA?
A E-FOTA Advanced is either cloud based or on-premise type, working on samsung stand-alone console. E-FOTA on MDM is only cloud based service, embedded in each MDM implementation.

Q What are the requirements to start E-FOTA?
A It works on Samsung mobile devices running Android OS version 5.0 or later for E-FOTA Advanced, or version 7.0 or later for E-FOTA on MDM.

Q Does E-FOTA support OS downgrade?
A No, Samsung’s rollback prevention policy blocks downgrade due to security issues as of this moment. Enterprise can update not only to the latest but also to a certain version with E-FOTA.

Q Where to find more information about E-FOTA?
A Visit our Knox website and take a look. https://www.samsungknox.com